



COVID-19 help and advice

Supporting our communities



www.chichester.gov.uk/coronavirus

T: 01243 785166

We want you to know that we are here to support you through this challenging time. Whether you are struggling to pay your bills; are vulnerable and need support; are at risk of homelessness; or are worried about your business - we are here to help.

Our services are available online at www.chichester.gov.uk and our teams can also be reached directly by email. We realise not everyone has online access and so our friendly customer care team are also available to take your calls on **01243 785166**. All we ask is that you please bear with us. At times our lines may be busy, which is why our online services are always the quickest option, but we are always here to help you. You can also access lots of information on how we can support you at this difficult time at www.chichester.gov.uk/coronavirus

Council Tax and Benefits 

E: taxation@chichester.gov.uk
 E: benefits@chichester.gov.uk
www.chichester.gov.uk/counciltaxandbenefits

Support for the Vulnerable 

T: 03302 227980
www.westsussex.gov.uk/covid19communityhub

Supporting businesses 

E: business.support@chichester.gov.uk
www.chichester.gov.uk/business

Housing and Homelessness 

E: housingadvice@chichester.gov.uk
www.chichester.gov.uk/housing

News alerts 

For more updates make sure you sign up to our email newsletter at:
www.chichester.gov.uk/newsalert

Collecting your rubbish 

E: wasteandrecycling@chichester.gov.uk
www.chichester.gov.uk/wasteandrecycling

Coronavirus (COVID-19) - We're in this together



Looking out for our neighbours scheme

It's now more important than ever that we reach out to the people around us.



So many of you have kindly offered to help those who live close to you by picking up medication and shopping, or even having a friendly chat on the phone. It's people like you who are making such a huge difference to those who are lonely or vulnerable.

We have created our help your neighbour scheme to help provide you with some guidance and materials and to let you

know what we are doing to help those who are most vulnerable. As part of this, we have created a community guide, which contains lots of important contact details and information, as well as key guidance. You can find all of this at www.chichester.gov.uk/helpyourneighbour.



Community Hub

We are also working in partnership with West Sussex County Council, to support those most at risk through their community hub. You can contact the Community Hub if you, or someone you know, need help in these difficult times. This will be available seven days a week and staff will be on hand to respond to enquiries from 8am-8pm. If you have support in place already then please continue to use this.

You can contact the Community Hub on: **033 022 27980** or online at www.westsussex.gov.uk/covid19communityhub

chichester wellbeing



During these uncertain times, Chichester Wellbeing can offer telephone appointments so you can get advice about a range of wellbeing issues. We provide free and friendly advice and support to you or your loved ones. Please call us today on **01243 521041** or email info@chichesterwellbeing.org.uk to book.

If you know of anyone that might find this information useful please pass it on.

